

POSITION AVAILABLE:**Researcher****Resolution Systems Institute – Chicago – Remote**

Do you want to conduct cutting-edge research with a purpose? Join Resolution Systems Institute and make a difference. RSI is nationally recognized as the premier U.S. research organization in the alternative dispute resolution (ADR) field. Among our work are two multi-year projects that are firsts in the ADR field. Activities include focus groups, interviews, surveys, mediation observation, coding and more.

DUTIES & RESPONSIBILITIES

The Researcher works under the supervision of, and in collaboration with, the Director of Research to conduct high quality, complex program evaluations and research with an eye toward improving access to justice, court processes and litigant experience.

- Develop study designs, including appropriate research questions and aligned methods and analytic plans
- Design and plan qualitative and quantitative data collection instruments, such as interview protocols, focus group protocols, surveys and databases
- Conduct field-based data collection activities, such as interviews, structured observations, focus groups and document review
- Collaborate on coding and data analysis of surveys, interviews, observations, and focus groups using the appropriate analysis tools
- Conduct statistical analyses of quantitative data
- Write reports, including briefs, charts, and graphs that describe and interpret findings of analyses for clients
- Maintain positive and collaborative relationships with clients and relevant interested parties

QUALIFICATIONS

- PhD within Social Sciences (Psychology, Sociology, Conflict Resolution, etc.), or related field
- Ability to conduct data analysis and knowledge of Excel, STATA, R, SPSS, or similar
- Excellent interpersonal skills to ensure effective communication and ability to communicate research findings to individuals at all levels and from diverse backgrounds
- Strong attention to detail with commitment to accuracy when writing

SALARY AND BENEFITS

The Research Assistant is a full-time position with an annual salary of \$60,000, coupled with a generous benefits package, including health insurance; dental and vision coverage; life insurance; a 401(k); and paid vacation, holiday and sick time. The position is fully remote (within the US) and reports to the Director of Research.

APPLICATIONS

Submit a cover letter and resume to careers@aboutrsi.org. Applications will be reviewed on a rolling basis until the position is filled. Only individuals who are being invited to continue in the RSI selection process will be contacted.

RSI is committed to making employment decisions without regard to race, color, religion, national origin, sex or gender, age, disability, veteran status, sexual orientation, genetic information, medical condition, domestic partner status or any other characteristic protected by federal, state or local laws. RSI is an equal opportunity employer seeking to build a diverse workforce that reflects the populations we serve.

THE RSI MISSION

The mission of Resolution Systems Institute is to strengthen access to justice by enhancing court alternative dispute resolution (ADR) systems through expertise in research and evaluation, dispute resolution system design, mediation services, and creation and dissemination of resources. RSI is a non-profit 501(c)(3) organization.