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Jane Juliano currently serves as the Chief of the ADR Unit at the U.S. Office of Special Counsel where she designed and manages the agency's ADR program. For over 25 years, she has served as a mediator, arbitrator, facilitator and investigator in hundreds of cases for government and private sector clients. She has presented at many conferences, conducted research in ADR and has taken a particular interest in working with difficult behavior in mediation. At Harvard Divinity and Kennedy Schools, she studied the science of decision-making and conducted a study of the role of religious values in negotiation. She was a visiting scholar at Harvard Law School and the Program on Negotiation in 2008-09.

Ms. Juliano has taught mediation and negotiation at Harvard University, Georgetown University Law Center, and George Washington University Law School. She currently teaches *Social Intelligence in the Practice of Law* at Georgetown University Law Center. Prior to devoting her practice to alternative dispute resolution, she was a trial lawyer at the U.S. Department of Justice and in private practice. She earned a J.D. at Georgetown University Law Center, a Master in Public Administration at Harvard's Kennedy School, and a Master in Theological Studies at Harvard Divinity School.