ODR 2019

2019 International Online Dispute Resolution Forum

Measures and Metrics – Boldly Going Where the Numbers Lead

October 29-30, 2019

Pre-forum workshop focused on court-specific ODR – October 28, 2019

Williamsburg, Virginia, USA

Co-Hosted by

NCSC
National Center for State Courts

NCTDR
The National Center for
Technology & Dispute Resolution

ODR 2019 is a rare opportunity for court leaders and administrators, judges, mediators, private sector dispute resolution organizations, academics, students, technology vendors, and anyone interested in ODR to participate in an international conference focused specifically on ODR.

Sessions topics include:

- Metrics • Social Impact • Qualitative and Quantitative Approaches to Evaluating ODR Projects
- Ethics • Self-Represented Litigants • Consumer Access to Justice • Public-Private Partnerships
- Risk Mitigation System Architecture • ODR-Specific Technical Standards • New Technologies

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Pre-Forum Workshop Focused on Court ODR

ODR is a powerful, innovative tool that can improve the public's experience with the courts and justice processes, while reducing costs and freeing up court resources for more complex matters. Some challenges and opportunities for court-annexed ODR that will be addressed during this workshop:

➤ Taking the best from successful disruptive innovations while upholding rule of law values.
➤ Re-inventing the rules of procedure so that ODR fits in.
➤ Leveraging the successes of ground-breaking ODR implementations.
➤ Mitigating operational risks.

For information on hotels, conference registration, presentation proposals, and more, go to
odr2019.org